

# The NCLA 59<sup>th</sup> Biennial Conference

## Life Membership Award

Dr. Beverley Gass retired as Dean of Student Success Services at Guilford Technical Community College in Jamestown, NC. Prior to that position, she was the Public Services Librarian, Coordinator of Library Services, Director of Learning Resources, and the Dean of Learning Resources at the college. Before coming to North Carolina, she was an elementary school librarian in Chattanooga, TN, and a children's librarian in Memphis.



Beverley Gass with the Life Membership Award

Gass has been a member of NCLA since 1973, serving as President from 1997-99, and has held various other positions, including Chair of the Finance Committee, Registration Chair for the Conference Committee, and Director of both the Library Administration and the Management Section and Community and Junior College Libraries Sections. Dr. Gass is a member of the American Library Association and the Association of College and Research Libraries. She has been a member of ACRL's Publications Committee, New Publications Advisory Board, Chair of the Colleagues Committee, and Chair of the Research and Publications Committee of the ACRL Community and Junior College Libraries Section.

She is the North Carolina Community College representative to the NC LIVE Librarians Council and has been a member of the LSTA Advisory Committee and the State Library Commission. She was a two-time president of the North Carolina Community

College Learning Resources Association, founding member of both the Council on Community College Library Administrators and the North Carolina Community College Association of Distance Learning, and was instrumental in hiring NC LIVE's first executive director.

## Distinguished Library Service Award

Dr. Robert Burgin was a faculty member of the School of Library and Information Science at North Carolina Central University from 1984-1999 and again from 2001 until his retirement in June 2008. He taught in both the Masters of Library Science and the Masters of Information Science programs, served as Associate Dean of the School of Library and Information Science, and has published more than 50 articles on information retrieval, library automation, and library management.



Robert Burgin with the Distinguished Library Service Award

From 1999 through 2001, Dr. Burgin served as the Assistant State Librarian for Information Technology with the State Library of North Carolina. Having earned his Master of Science in Library Science and his Ph.D. from the University of North Carolina, in 2003 Dr. Burgin was named one of 15 Distinguished Graduate Alumni in Information/Library Science. He is a former President of the North Carolina Library Association and continues to serve in a variety of capacities, including leading the recently restructured and continually evolving NCLA web presence. Today he serves on the Executive Board as Webmaster.

Prior to his work at North Carolina Central and the State Library, Dr. Burgin served for more than nine years in public library administration in the following roles:

- Associate Director of the Forsyth County Public Library in Winston-Salem
- Director of the Wayne County Public Library in Goldsboro
- Associate Director of Onslow County Public Library in Jacksonville.

Currently he is the President of his own consulting firm, RB Software & Consulting, Inc.

## Honorary Membership Award

Ruth Holleman served on the Wake County Library Commission from 1992-2004 and was Chair of the Commission from 1994-2004. She was appointed an Emeritus member until her death on May 16, 2011 at the age of 86.

During her term as chair, the county constructed eight new libraries, renovated three libraries, put bookmobiles back in service for children with limited access to libraries, upgraded to computerized cataloguing, and installed personal computers for the public. In addition, it was with her generous donation that Wake County Public Libraries was able to establish its first audio book collection. Her efforts also lead to the creation of the Wake County Public Libraries Trust Fund, which will serve the community for years to come.



Mike Wasilick, Director of Wake County Public Libraries, with the Honorary Membership Award, on behalf of the family of Ruth Holleman

# Biennium Reports

## Archives

Denelle Eads expressed excitement to serve in the role of archivist and wanted to thank everyone who has turned in records for this past biennium. If you have not, please forward them to Kim Parrott at the NCLA office, or, if you have electronic copies, send to me as soon as possible (Please ensure reports are dated). A copy of the 2011 biennium report should have been obtained from the preceding officer or committee chair. If you are unsure of what you need to submit, refer to Appendix I. NCLA Archives Committee Records Retention and Disposition Schedule or contact me directly.

## Committee Members

- Charlene Johnson, North Carolina Central University: charleejohnson@gmail.com
- Mary Ann Barnett, North Carolina Central University: barnettm45@gmail.com
- Kathy Claspell  
kclaspell@earthlink.net
- Cheryl McLean, Government & Heritage Library: cheryl.mclean@ncdcr.gov

## College and University Section

During the 2009-2011 biennium, the College and University Section (CUS) & the Community College & Junior College Section sponsored a one-day conference, "Library Instruction at the Point of Need." Held Friday October 29<sup>th</sup>, 2010, it was attended by more than 140 librarians. It was held at Davidson County Community College Convention Center in Lexington, NC, and the keynote speaker was Lauren Pressley from Wake Forest University.

For the biennial 2011 conference held in Hickory, NC, CUS sponsored several programs:

- To Fine or Not to Fine – Are Fines or Rewards More Effective Motivators? – presented by Anthony Chow, UNC-G; Chase Baity, UNC-G; David Rachlin, NC A&T; Christian Burris, Wake Forest University
- Event Planning Without Tears – presented by Randall Bowman, Elon University; Dale Cousins, Wake County Public Libraries; Harry Frank, Carolyn Willis, Bryna Coonin (moderator), ECU
- Continuing Instruction Education for Library Staff – presented by Kim Vassiliadis & Emily Daly, Duke University; Suchi Mohanty (moderator) UNC-Chapel Hill
- Meet Addie: Designing Successful Learning Outcomes – presented by Amy Gustavson, East Carolina University; Amy Harris Houk & Jenny Dale, UNC-Greensboro

- Just What Does a Person Have to Do to Use a Computer Here? – presented by Jill Ellern & Robin Hitch, Western Carolina University

The CUS interest group, Biblio-graphic Instruction Group (BIG), sponsored a year-long Teacher Librarian Academy in various venues across the state.

The newly formed Distance Learning Group (DLG) sponsored several workshops:

- Camtasia vs. Captivate vs. Free: A comparison of screencasting alternatives
- Meeting in a Virtual World: Free Hands-on practice with Appalachian State's Immersive Collaboration Environment
- Hands-on Screencasting Workshop, East Carolina University

New officers for 2011-2012 were elected.

## NCBIG officers include the following:

<b>Co-Chair</b>	Amy Gustavson, East Carolina University Amy Harris, UNC-Greensboro
<b>Steering</b>	Jenny Dale, UNC-Greensboro David Hisle, Carteret Community College

## The CUS Executive Board includes the following:

<b>Chair</b>	Lisa Williams, UNC-Wilmington
<b>Vice Chair/ Chair Elect</b>	Randall Bowman, Elon University
<b>Past Chair</b>	Carolyn Willis, East Carolina University
<b>Secretary/ Treasurer</b>	Amy Blake, North Carolina Wesleyan College
<b>Director</b>	Lisa Nickel, UNC-Charlotte Gerald Holmes, UNC-Greensboro
<b>Ex-Officio</b>	Suchi Mohanty, University of North Carolina-Chapel Hill

## DLG officers include the following:

<b>Co-Chair</b>	Angela Whitehurst, East Carolina University Beth Filar-Williams, UNC-Greensboro
<b>Steering</b>	Megan Johnson, ASU Nina Exner, NC A&T Dave Trudeau, Vance-Granville Community College
<b>Website</b>	Gwen Exner, NC Knows

Respectfully submitted by  
Carolyn Willis

## Finance Committee Report

The 58<sup>th</sup> Biennium was challenging financially. Poor economic conditions beginning in 2008 led to a less-profitable conference in 2009 and lower membership revenue. The operating budget dropped from \$86,466 in 2009 to \$65,775 in 2010 and \$56,657 in 2011. Despite significant cuts in expenses, we initially did not have adequate income to balance the budget in 2010. Consequently, in 2010, the Finance Committee proposed (and the Executive Board ultimately – albeit reluctantly – approved) a transfer of 34% of the funds from each section and round table to balance the operating budget. By 2011, the situation had improved somewhat and membership revenue had partially recovered. We cut the operating budget further by moving *North Carolina Libraries* to an online-only format. We also began using endowment distributions to fund operations, especially Legislative Day, which was deemed by the Board to be a vital project in line with the mission of the endowment.

In concert with the Endowment and Scholarship Committees (and with Board approval), the scholarship funds were removed from CDs and re-invested in the endowment in an effort to earn more interest. These funds will be accounted for separately from the main endowment. The 2011 Conference was highly profitable, so the financial outlook is good for the next biennium.

Carol Cramer  
Finance Committee Chair

## Government Resources Section

The current officers are Chair Lynda Kellam, UNCG, Vice-Chair David Durant, ECU, and Secretary-Treasurer Lisa Watson, Elon University.

We have continued with our webinar series entitled “Help! I’m an Accidental Government Information Librarian.” Since the last report in April, we have had one webinar in May and one in June. We had one scheduled for July, but the presenter was ill and it has been rescheduled for August.

We held our annual meeting on June 1 at Elon University. We had 27 people in attendance at the workshop. Jennifer Davison gave an update on programs at the State Library of North Carolina, and

Beth Rowe provided an update on the Federal Depository program. Bryna Coonin from East Carolina University presented on the historical development of the US Census. John Burger from ASERL and David Durant from East Carolina University gave presentations on the ASERL Collaborative Federal Depository Program, which won the GODORT Documents to the People Award this year. We closed the day with a business meeting.

We have explored the possibility of electronic voting for our officers in 2013. The Constitution, Codes and Handbook Committee has approved the language, and Lynda Kellam submitted the bylaw changes to the NCLA Executive Board leadership on July 11. The motion will be considered at the July 27th meeting (see below).

The next workshop and business meeting is planned for November 16 and will focus on changes with ProQuest Congressional. At this meeting, we will also vote on the bylaw changes to prepare for the 2013 elections.

Our membership holds steady, and we have had several volunteers to work with our section.

**Date:** 7/10/2012

**To:** Wanda Brown, Phil Barton, Kim Parrott

**From:** Lynda Kellam, Chair of Government Resources Section

**RE:** Motion from the Government Resources Section to amend the bylaws to accommodate electronic voting.

**Prior history:** Motion was submitted to Laura Davidson, Chair of the Constitution and ByLaws Committee on April 12. We received approval from the committee on May 18. The bylaw changes were discussed at a GRS business meeting and workshop on June 1.

### Bylaw changes

Current language in Article VI: Elections

2. A majority vote of those attending an annual meeting shall constitute election.

Proposed language in Article VI: Elections

2. A majority vote of the Section members either attending and voting at the annual meeting or submitting proxy votes in advance of the annual meeting to any member of the Executive Board shall constitute an election.

### Timeline for revision

- June 1: The Executive Board presented the proposal to the GRS membership at a business meeting. The proposal was also sent to the membership by email.
- July 27: We will present the bylaw change to the NCLA Executive Board.
- November 16: We will designate this business meeting and workshop as our annual meeting and vote on final bylaw change then. The changes would be in effect for the next round of elections in 2013.

## Membership Committee

### First Quarter 2010:

- School visits – committee member Jennie Meyer visited NCCU for its Library Science student orientation in December. She spoke about NCLA programs, initiatives, membership opportunities, and the mentoring program.
- Website progress – Brandy Hamilton worked with the website redesign committee on editing pages and helping create guidelines for web administrators. The new website went live in January 2009, and the membership pages were updated, including the new paraprofessional joint NCLA and ALA application.
- Membership committee guidelines – Brandy Hamilton will remain on the committee and will soon begin establishing guidelines for operation of the Membership Committee and chair responsibilities.

### Second Quarter 2010:

- Jennifer Hanft staffed the membership table and spoke during lunch at Wake County Public Libraries' annual Staff Development Day to encourage NCLA membership. She also participated in a panel presentation at UNC's School of Information and Library Science to promote NCLA membership to graduate students. In addition, she attended the two NMRT Networking Dinners in the Triangle this spring.
- The committee moved forward with its work to help promote membership in NCLA's sections and round tables. We continued to offer \$5 discounts on NCLA membership dues to anyone who joins or renews at an event (workshop, mini-conference, networking dinner, etc.), plus an additional free gift (NCLA t-shirt, mug, or tote bag) to first-time members.
- We are working with section/round table representatives to customize letters to emphasize section/round table benefits, events, and opportunities for involvement.

### Third Quarter 2010:

- Membership had representation or a table at the following events this quarter: NCLPA Workshop, Joyner Library (ECU) Staff Day (6 NCLA applications received), ECU Paraprofessional Conference (3 NCLA applications), CUS NCBIG Workshop (8 NCLA applications), BLINC Quarterly Workshop, Cooperating Raleigh Colleges Library Workshop (6 NCLA applications), and Triangle Networking Breakfast (1 NCLA application).
- The committee discussed the possibility of economic vouchers and reduced workshop rates as membership promotions.
- The committee discussed the membership database, Avectra, and its limitations as well as lack of knowledge of the functionality. The committee discussed a plan for contacting librarians across the state to attempt to rebuild and update the database information.

### Fourth Quarter 2010:

- Membership had representation or a table at several events this quarter that were successful in recruiting new members, including the NMRT-sponsored "Get Connected" event.

- We worked on creating an instructional guide to joining NCLA online for new members, as well as improving the instructions for existing members to renew online.
- We worked on securing new NCLA signage as well as sign stands to send out to NCLA events and display at Membership tables.

### First Quarter 2011:

- Membership participated in several events this quarter that were successful in recruiting new members, including the CUS/CJCLS Library Instruction Workshop and the Leadership Unconference. We worked on visiting library schools for the spring semester and made contact with UNC's Student Chapter of the ALA.
- The committee asked for an increase in budget for 2011. We also submitted a motion to the Executive Board for the 2009 NCLA Conference Store merchandise to be transferred to the Membership Committee for use as membership incentives. In the past, funds from the committee's budget were used to purchase the remaining merchandise from the conference store, or funds from a Project Grant were used. Since the committee's budget was cut by two-thirds and Project Grants were eliminated in January 2010, the committee had no way of purchasing the merchandise and instead asked that it be transferred.
- The committee recommend against discontinuing Life Memberships, as they are currently part of the awards issued at the biennial conference.
- The committee advised that it was interested in pursuing the idea of joint membership with the Southeastern Library Association for \$1.

### Third Quarter 2011:

- The committee worked on scheduling its fall library school visits.
- We talked about better ways to utilize the NCLA Facebook group to market the association and the upcoming conference.
- The committee discussed staffing the Membership Table at the Biennial Conference. We planned to have gift baskets to raffle off, NCLA pins, volunteer and membership information, and possibly a "spin the wheel" giveaway promotion with prizes TBD.
- The Committee moved forward with the Membership Awards for the conference and created a nomination form to facilitate the nomination process. We investigated affordable options for awards and engraving.
- Brandy and Jennifer are working on a guide/timeline for Membership Chair responsibilities and hope to have it completed by October.

### Fourth Quarter 2011:

- Biennial Conference – Membership table volunteers spoke to attendees about the benefits of NCLA membership including networking opportunities, scholarships, the NMRT mentoring program, etc. More than 80 new members joined NCLA at the conference. The committee held two raffles, unveiled a new display banner, gave away "Get Involved with NCLA!" pins to

the Executive Board, and had a great time talking with NCLA members. We also awarded the Distinguished Library Service, Honorary Membership, and Life Membership awards.

- School Visits – Jennifer Hanft and Jennie Meyer sat on a panel presenting on the benefits of NCLA membership and the NCLA conference at UNC’s SILS Student Chapter of the ALA meeting in September.
- New Chair – Jennifer Hanft nominated Jennie Meyer for Membership Chair during the 2011-13 biennium.
- Membership Committee Guidelines – Brandy and Jennifer compiled guidelines for operation of the Membership Committee and Chair responsibilities.

Respectfully Submitted,  
Jennifer Hanft, Chair

## New Members Round Table

1st Quarter 2010:

- NMRT decided to continue with the Mentoring Program and area networking dinners, and to work with the membership committee to reach out to library schools and recruit new NCLA members. A liaison was set up between NMRT and Membership to facilitate collaboration.
- Members of NMRT hosted networking dinners in Charlotte, Greenville, Durham, and Greensboro with 39 people attending. A networking breakfast was also hosted for the first time in Cary with attendance of 9. These resulted in new members and new mentors.
- Maintenance of the NMRT section of the website became the role of the Vice-Chair. The Vice-Chair attended website training.

2nd Quarter 2010:

- NMRT put forward a motion to update the bylaws to those approved by NMRT’s members in the last biennial election.

3rd Quarter 2010:

- NMRT discussed benefits of membership in the roundtable, and it was decided to limit enrollment in the Mentor Program to NMRT members only.
- Networking events were held in Chapel Hill, Raleigh, and Greensboro with good turnout and new memberships.

4th Quarter 2010:

- NMRT met virtually to cut down on travel expenses, using Elluminate software.
- NMRT hosted a Meet NCLA event (sponsored jointly with NCSLA) to allow new members and non-members to meet representatives of each round table and section and learn what NCLA offers. Membership helped recruit representatives, and attendance was around 25. This event was followed by a networking dinner with Sherwin Rice in attendance.
- NMRT added a new service for NMRT members only, a resume and cover letter review.

- Two other networking events were held in Fayetteville (a new location for us) and Greenville. Both had low attendance but quality interaction with people interested in becoming members.

1st Quarter 2011:

- NMRT hosted three networking dinners, in High Point, Raleigh, and Greenville.
- NMRT began making plans for the conference.

2nd Quarter 2011:

- NMRT hosted networking events in Chapel Hill, Fayetteville, and Charlotte

3rd Quarter 2011:

- NMRT conducted elections as per our bylaws.

4th Quarter 2011:

- Partnering with Membership, NMRT visited UNC-SILS
- At the conference, NMRT hosted Conference Mentoring, a Welcome Breakfast, and a panel of hiring managers to give tips to job seekers.

## NCLA Strategic Initiative Team

The NCLA Strategic Initiative Team was charged with recommending ways to build the overall awareness of NCLA. Team members included Robert Burgin (Chair), Dale Cousins, Laura Davidson, Rodney Lippard, and Jennifer Meyer. We make the following recommendations for consideration by the NCLA Executive Board:

- That the Publications and Marketing Committee, currently a standing committee of NCLA, be renamed the Marketing Committee and that its charge include the following:
  1. To create a biennial marketing plan for NCLA, with the goals of encouraging membership in the association and informing library employees, supporters, governing bodies, and the general public about the work of the association.
  2. To carry out the activities outlined in the marketing plan.
  3. To support the creation of marketing plans for all sections and roundtables of NCLA, including drafting a template that sections and roundtables can use in developing their marketing plans.
  4. To promote membership in NCLA. [Currently assigned to the Membership Committee.]
  5. To recruit new members and encourage non-renewing members to renew their memberships. [Currently assigned to the Membership Committee.]
  6. To prepare membership brochures and other publicity materials to be used for recruiting members. [Currently assigned to the Membership Committee.]
- That the Marketing Committee include a representative from each section and roundtable and that the duties of each representative include the creation and implementation of a marketing plan for her or his section or roundtable.

- That the charge to the Membership Committee be redefined as follows:
  1. To work with the Operations Committee and the Administrative Assistant to ensure that member services are administered in an effective and efficient manner.
  2. To recommend membership categories and a dues structure for approval by the Executive Board and the NCLA membership.
  3. To recommend membership benefits for approval by the Executive Board and, where necessary, the NCLA membership.
  4. To periodically survey NCLA members to determine their satisfaction with NCLA membership and to invite recommendations for improving the work of the association.
  5. To periodically survey non-members to determine their reasons for not joining NCLA.
  6. To survey members who do not renew to determine their reasons for not renewing.
  7. To seek nominations for honorary and life membership awards according to established criteria, to make recommendations to the Executive Board for these awards by January 31 of the conference year, and to be responsible for all other aspects of awarding honorary and life membership to those selected. [Currently assigned to the Membership Committee.]
  8. To seek nominations for the North Carolina Library Association Distinguished Library Service Award, according to established criteria, to make recommendations to the Executive Board for this award, and to be responsible for all other aspects of making this award. [Currently assigned to the Membership Committee.]
  9. To work with membership representatives of the American Library Association and the Southeastern Library Association in providing membership information. [Currently assigned to the Membership Committee.]
- That the association's biennial marketing plan include the following elements:
  1. A statement that briefly describes the association's mission.
  2. A list of the major market segments that the association should target.
  3. A list of the needs of those market segments that the association could address.
  4. A definition of the primary marketing messages of the association for its target market segments.
  5. A list of marketing media for each target market segment.
  6. A list of marketing goals and measurable objectives for the biennium.
  7. A list of actions needed to achieve each set of goals and objectives.
  8. If needed, a budget to cover any costs associated with the implementation of the marketing plan.

## North Carolina Library Paraprofessional Association

### NCLPA Update

- 40% increase in membership
- Hosted 5 programs.
  1. Region 1 Workshop including four one-hour programs: Helping Patrons with Resumes, Quick Circ Desk PR, Customer Service and Reference Interview. April 2010 at Harnett County Public Library.
  2. ECU Paraprofessional Pre-Conference. Basics of Preservation and Customer Service: Beyond the Front Desk. May 2010 at J.Y. Joyner Paraprofessional Conference.
  3. Get Connected October 2010
  4. Staff Appreciation & Networking Social at Spring Lake Public Library
  5. ECU Paraprofessional Conference May 2011
- Members of the NCLPA Executive Board attended 28 programs representing NCLPA.
- Increased contact with members and prospective members.
- Increased postings on web site, including updated and revised promotional materials
- Continued using Paraprose, the NCLPA blog, to supply timely information and announcements of interest to the library community
- Provided ALA-LSSC updates to the members' Google Group to help promote staff certification opportunities.
- Utilized Google Group discussion forum to facilitate timely communication among Executive Board members
- The first week of each month an email or paper letter was sent from the NCLPA Chair to new members, renewing members, members who would expire at the end of the month and recently lapsed members. The letters were welcoming, thanking, or encouraging them to renew according to the target.
- Emails and letters were sent to members who joined using the ALA joint membership letting them know they have the option to choose a section or round table. The letters are not sent to encourage NCLPA membership but to welcome the new members to NCLA and to remind them they may choose a section or roundtable as part of membership.
- Issued ballot for election of 2012-2013 officers via Survey Monkey, saving NCLA office time and NCLPA money
- Utilized online meetings for NCLPA Executive Board meetings because of current economic downturn and travel restrictions. Added guidelines to the handbook for electronic meetings.
- Revised "A Manual for Officers and Committees" (NCLPA Handbook) and brought the by-laws up-to-date.

### Activities and Programs:

- NCLPA table theme "NCLPA Roundup" with a western theme and a free raffle for ALA membership.
- NCLPA Business Meeting / Conference Luncheon
- Meralyn G. Meadows Conference Scholarship awarded to Jonda Sanders. Conference scholarship decreased to \$100 due to decrease in funds.

- Door Prizes: ALA membership and ECU Paraprofessional Conference Registration
- Entertainment: Jeff Robbins – Mountain Music, Stories, and Dance
- Do you enjoy some good old mountain music? Join NCLPA for lunch with Jeff Robbins who brings traditional Appalachian music back into our hearts, intertwined with stories, history, and laughter. From the hills of southeastern Virginia, Jeff has listened to these sounds since youth and has performed in fairs and festivals, on television, and in schools and libraries throughout the United States
- Come on Down! Make a One String Pork & Beans Can Guitar! Jeff Robbins (Mountain Music, Stories & Dance) instructed participants in this hands-on workshop. All materials necessary to build this instrument were included! Each attendee left with his/her own Pork & Beans Can Guitar.
- E-Readers and You! Jeffery Hamilton presented a shortened version of the State Library of North Carolina's "E-reader Petting Zoo." Various e-reader devices were discussed and passed around for attendees to evaluate. The Kindle, Nook, Sony Pocket reader and the Kobo eReader. Was a great opportunity to gain insight on the e-readers and the "E-reader Petting Zoo."

Prepared by Jackie Frye, NCLPA, Past Chair  
January 30, 2012

## Reference & Adult Services Section

During the 2009-2011 biennium RASS sponsored a workshop held on September 24, 2010, and attended by more than 70 librarians. The theme was "Digital Reference Tools & Technologies" It was a one-day conference devoted to reference service in the digital age. The keynote presentation was the Maryland Model of reference service adapted for a digital age. Six concurrent sessions were held over the course of the afternoon.

For the biennial 2011 conference held in Hickory, NC, RASS sponsored three programs and a luncheon speaker.

- "Do You Have the Right Image for Success?" – presented by Mary Lane and attended by 50 people
- "Your Leadership Brand – What Image Do You Present to Others?" - presented by Kathy Schaflein and attended by 71 people.
- "Patrons Left to Their Own Devices: Library Databases and E-readers" – presented by Amy Harris, Lynda Kellam, Lauren Pressley, and Mark Sanders, and attended by 68 people.
- "Good Night and Good Luck: Television news from Murrow to Colbert" – luncheon speaker Geoffrey Baym. The event was sold out with 75 attendees.

For the 2011-13 biennium new officers were elected. The RASS Executive Board roster includes the following individuals:

<b>Chair</b>	Amy Harris, UNC-Greensboro
<b>Vice-Chair/ Chair Elect</b>	Crystal Holland, Forsyth County Public Library
<b>Secretary/ Liaison to NCL</b>	John Raynor, High Point Public Library
<b>Treasurer (Director-at-Large)</b>	Kristine Benshoff, Cabarrus County Public Library
<b>Public Libraries</b>	Dana Haven, Chatham Community Library
<b>Special Libraries</b>	Mary Lane, Lorillard Tobacco Company
<b>Community College</b>	Donna Windish, Randolph Community College
<b>College and University</b>	Lynda Kellam, UNC-Greensboro
<b>Director-at-Large</b>	Ted Labosky, Forsyth Technical Community College
<b>Past Chair, Ex-Officio</b>	Mark Sanders, East Carolina University

## Roundtable for Ethnic Minority Concerns

During the 2009-2011 Biennium the following slate of officers were elected for the Roundtable for Ethnic Minority Concerns (REMCo):

- Evelyn Blount (Chair) – Guilford College, Greensboro
- Phillip Cherry III (Vice Chair/Chair Elect) – Onslow County Public Library, Jacksonville
- Anne H. Coleman (Past Chair) – UNC Pembroke Library
- Tamika Barnes (Co-Director) – EPA Library, Research Triangle Park
- Alan Bailey (Co-Director) – East Carolina University, Greenville
- Shamella Cromartie (Secretary) – Fayetteville State University, Fayetteville
- Iyanna Sims (Webmaster) – North Carolina Agricultural & Technical State University, Greensboro

REMCo Highlights for the 2009-2011 Biennial:

- The REMCo Executive Board held meetings via teleconferencing using NCLA's ReadyTalk to conserve money and travel time.
- One major goal set during the past two years included challenging current members to recruit new membership for REMCo.
- Approval was granted at the January 2010 NCLA Executive Board Meeting for the revised REMCo bylaw regarding the replacement of any member if a vacancy occurred between biennial conferences.

- REMCo co-sponsored a workshop entitled “Career Wise: A Workshop for Library Professionals” on May 13, 2011, at Guilford College in Greensboro.
- Two REMCo Newsletters were published during the fall 2010 and 2011.
- Webmaster, Iyanna Sims represented the REMCo Executive Board regarding membership recruitment at the 2009- 2011 Networking events sponsored by the New Members’ Round Table.

At the 2011 NCLA Biennial Conference in Hickory, North Carolina, REMCo sponsored/co-sponsored the following events:

- Pre-Conference Workshop on October 4, 2011 entitled “Skeleton in the Closet: Genealogical Resources and Research for Everyone” presented by Jamane Yeager and Janey Deal.
- REMCo Luncheon which featured author, archivist and library director, Nooma Monika Rhue who discussed her book entitled *Organizing and Preserving Family History and Religious Records*. Also at the REMCo Luncheon, the 2011 Roadbuilders’ Awards were presented to the following recipients: Annie H. Coleman, Academic Librarianship and Agnes Ho, Public Librarianship.

REMCo Executive Board members elected for the 2011-2013 biennium are as follows:

<b>Chair</b>	Phillip Cherry III
<b>Vice Chair/ Chair Elect</b>	Avis Jones
<b>Past Chair</b>	Evelyn Blount
<b>Co-Director</b>	Alan Bailey Forrest Foster
<b>Secretary/ Treasurer</b>	Shamella Cromartie
<b>Webmaster</b>	Iyanna Sims

Submitted by  
Evelyn V. Blount, Chair

### Trustee/Friends/Advocates Committee

This committee has crafted a letter and a flyer and sent them to NCLA & NCPLDA concerning the upcoming June 13 Library Legislative Day event in Raleigh. We have collaborated with our Advocacy Task Force on June 13 events and the Library Rally in Raleigh.

We are also working with NCPLDA Legislative Co-Chairs Ross Holt & Jody Risacher. Secretary Linda Carlisle, State Librarian Cal Shepard will kick off the Rally on Hallifax Mall at 9:15 am. FREE ice cream, popcorn, NC Cheerwine, and storytelling on the mall are planned. NCPLDA is funding the day.

We have ordered hats for all attendees and are ready to rally. The task force generated originally from NCLA includes NCLA Public Policy Chair Brandy Hamilton, Carol Walters, Phil Barton, Ross Holt, Pam Jaskot, Dr. Anthony Chow (UNC-G), Brandon Lewter (UNC-G) and our website person. This has been wonderful because as a result you can now go and look at collected stories of lives changed by libraries in North Carolina.

As a side benefit, we have been able for the past 3 years to have libraries of ALL types on the bus traveling and working together. Hopefully, we can use these positive experiences to build a bridge for work that affects us all. It is such a pleasure to have the opportunity to do this important work for North Carolina Libraries.

### Women’s Issues In Libraries Roundtable

WILR held a luncheon meeting at the October Biennial Conference with speaker Carson Tate on finding a balance between work and life. The luncheon was well attended and presented valuable ideas for better balance between work and personal life. The Marilyn Miller Award for Professional Commitment was presented to Dale Cousins from the Wake County Public Library. WILR provided a basket for the auction for the closing session of the conference. Membership registration at the conference was significant with WILR having the highest increase in membership.

WILR and the profession lost one of its best members with the passing of Betty Meehan-Black from the University of North Carolina at Chapel Hill. She was a former WILR Chair and Executive Board member. Betty will be greatly missed.

WILR met again in January to begin planning a fall workshop for the 2012-2013 Biennium.

2012 WILR Officers:

<b>Chair</b>	Joan Sherif
<b>Vice Chair/Chair Elect</b>	Carol Laing
<b>Past Chair</b>	Jennie Hunt
<b>Secretary</b>	Jenny Barrett Boneno
<b>Director</b>	Ruth Hoyle Jahala Simuel Laura Weigand Mary McAfee
<b>Web Design</b>	Saray Jeong

Submitted by Joan Sherif, Chair